



BURJEX PRIME

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## **CLIENT AGREEMENT**

### **1. SUBJECT OF AGREEMENT**

This Agreement establishes the comprehensive terms and conditions under which Burjex Prime Ltd (“the Company”) provides financial trading services to clients (“the Client”). This document is legally binding and governs the use of all services offered by the Company. The Client, by opening an account, registering, funding, or conducting any activity with the Company, confirms full understanding, acceptance, and compliance with these terms and conditions.

The Company operates as an execution-only broker, offering access to a wide range of financial markets including, but not limited to:

- \* Foreign Exchange (Forex)
- \* Commodities
- \* Indices
- \* Stocks
- \* Cryptocurrencies
- \* Contracts for Difference (CFDs)

All services are provided strictly through electronic trading platforms. No physical delivery of assets takes place. All transactions are processed electronically and remain subject to real-time market conditions, liquidity availability, and execution conditions.

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### **2. CLIENT REPRESENTATION**

The Client hereby represents and warrants that they:

- \* Are at least 18 years old and legally capable of entering binding agreements
- \* Are not acting on behalf of unauthorized third parties
- \* Are financially capable of trading leveraged products
- \* Fully understand the risks associated with leveraged trading



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- \* Are not located in prohibited or sanctioned jurisdictions
- \* Are the sole beneficial owner of the trading account
- \* Agree to comply with all AML, KYC, and compliance procedures

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### **3. SCOPE OF SERVICES**

#### **3.1**

Burjex Prime Ltd offers non-advisory trading services through proprietary and third-party platforms including MetaTrader 5 (MT5).

#### **3.2**

Services may include:

- \* Live market data
- \* Trading execution
- \* Technical indicators
- \* Economic calendars
- \* Educational materials
- \* Customer support
- \* Market analysis
- \* Trading signals (non-binding)

#### **3.3**

The Company does not provide investment advice, portfolio management, financial planning, or fiduciary services.

#### **3.4**

The Company reserves the right to:

- \* Modify trading conditions
- \* Add or remove instruments
- \* Restrict trading access
- \* Suspend services
- \* Disable features
- \* Change leverage or margin requirements

without prior notice when required for compliance, risk management, liquidity, or operational reasons.

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## **4.CLIENT ONBOARDING & VERIFICATION**

### **4.1**

All clients must complete Know Your Customer (KYC) verification before accessing Company services.

### **4.2**

Required documents may include:

- \* Passport / National ID / Driving License
- \* Proof of Address
- \* Source of Funds Declaration
- \* Wealth Declaration
- \* Additional compliance documentation if requested

### **4.3**

The Company reserves the right to reject, suspend, or terminate any account that fails compliance checks without explanation.

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## **5.CLIENT RESPONSIBILITIES**

### **5.1**

Clients are fully responsible for maintaining the confidentiality of their login credentials and trading activity.

### **5.2**

The Client agrees not to engage in:

- \* Money laundering
- \* Fraud
- \* Terrorist financing
- \* Insider trading
- \* Market manipulation
- \* Arbitrage abuse
- \* Bridge exploitation
- \* Liquidity exploitation
- \* Quote stuffing



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- \* Toxic flow activity
- \* Feed manipulation
- \* Unauthorized AI/Bot execution
- \* Latency arbitrage
- \* High-Frequency Trading (HFT)
- \* News spike abuse
- \* Exploitation of pricing delays or system vulnerabilities

### **5.3**

The Client must immediately report any:

- \* Security breach
- \* Unauthorized activity
- \* Credential compromise
- \* Suspicious transactions

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## **6. TRADING TERMS & RISK DISCLOSURE**

### **6.1**

All trades are executed under real-time market conditions.

### **6.2**

The Client acknowledges that:

- \* Slippage may occur
- \* Spread widening may occur
- \* Requotes may occur
- \* Execution delays may occur
- \* Liquidity interruptions may occur
- \* Market gaps may occur

especially during:

- \* High volatility
- \* Market openings
- \* Economic news
- \* Weekends
- \* Holidays
- \* Thin liquidity conditions



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### **6.3**

The Company shall not be held liable for:

- \* Trading losses
- \* LP execution delays
- \* Liquidity shortages
- \* Price gaps
- \* Spread widening
- \* Off-market pricing
- \* Delayed execution
- \* Server interruptions
- \* Third-party pricing errors

### **6.4**

All pricing, spreads, execution speeds, and liquidity are dependent upon external Liquidity Providers (LPs) and market conditions.

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## **7. ACCOUNT FUNDING & WITHDRAWALS**

### **7.1**

Accounts may be funded using approved methods listed on the Company platform.

### **7.2**

The Company enforces a same-origin withdrawal policy. Withdrawals shall only be sent to verified payment sources.

### **7.3**

All withdrawals remain subject to:

- \* AML checks
- \* Compliance review
- \* Security verification
- \* Risk monitoring

### **7.4**

Cryptocurrency withdrawals are normally processed within two (2) hours under standard operating conditions.



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## **7.5**

Withdrawal timing may vary in cases involving:

- \* Account investigation
- \* AML review
- \* Security verification
- \* Technical maintenance
- \* Blockchain congestion
- \* Compliance review

## **7.6**

The Company reserves the right to temporarily hold withdrawals during investigations without fixed release timelines.

## **7.7**

Chargebacks, false disputes, or fraudulent payment claims may result in:

- \* Immediate account suspension
- \* Fund freezing
- \* Permanent blacklist
- \* Legal action

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# **8.ORDERS & EXECUTION**

## **8.1**

Supported order types include:

- \* Market Orders
- \* Limit Orders
- \* Stop Orders
- \* Stop Loss
- \* Take Profit
- \* Trailing Stops

## **8.2**

Execution quality depends upon:

- \* Market liquidity
- \* LP conditions



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- \* Trading volume
- \* Volatility
- \* Available market depth

### **8.3**

Orders may fail, delay, reject, or execute at different prices during abnormal market conditions.

### **8.4**

The Client accepts all execution risks associated with electronic trading.

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## **9.OFFICIAL COMMUNICATION POLICY**

### **9.1**

Official Company communication channels include only:

- \* Official support email
- \* Official ticket system
- \* Verified Company portals

### **9.2**

The Company shall not recognize or accept:

- \* Third-party conversations
- \* Unofficial WhatsApp messages
- \* Telegram conversations
- \* Social media chats
- \* Verbal promises
- \* Unauthorized representatives

### **9.3**

Any complaint or dispute submitted outside official Company channels may be rejected without review.

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## **10.MONITORING, COMPLIANCE & TERMINATION**

### **10.1**

The Company continuously monitors all trading activity for abusive or suspicious behavior.



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## **10.2**

The Company reserves the right to:

- \* Suspend accounts
- \* Freeze balances
- \* Restrict withdrawals
- \* Cancel trades
- \* Remove profits
- \* Disable trading access
- \* Permanently terminate accounts

without prior notice.

## **10.3**

The Company may report suspicious activity to regulatory, financial, or law enforcement authorities where required.

## **10.4**

Clients may request account closure only if:

- \* No investigation exists
- \* No compliance hold exists
- \* No open trades remain

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## **11.HIGH-FREQUENCY TRADING (HFT) & ABUSIVE STRATEGY POLICY**

### **11.1**

The use of High-Frequency Trading (HFT), latency arbitrage, toxic flow strategies, liquidity abuse, quote manipulation, feed exploitation, bridge abuse, or any system designed to exploit pricing inefficiencies is strictly prohibited.

### **11.2**

If the Company detects or reasonably suspects abusive trading activity, the Company may immediately:

- \* Permanently block the account
- \* Cancel all profits
- \* Reverse trades



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- \* Freeze funds
- \* Reject all withdrawal requests
- \* Confiscate account balances
- \* Restrict future access

without prior notice.

### **11.3**

In HFT or abusive trading cases, deposited capital may also become non-refundable.

### **11.4**

The Company's decision regarding abusive trading activity shall be final, binding, and non-negotiable.

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## **12.NO REFUND & NO COMPENSATION POLICY**

### **12.1**

The Client agrees that no refund, compensation, reimbursement, or legal claim shall apply in cases involving:

- \* HFT abuse
- \* Arbitrage abuse
- \* Fraud
- \* Chargebacks
- \* Platform exploitation
- \* Compliance violations
- \* AML concerns

### **12.2**

The Client waives rights to claim damages, compensation, or recovery from the Company under such circumstances.

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## **13.MARKET OPENING RISK MANAGEMENT**

### **13.1**

During periods of extreme volatility, the Company may temporarily:

- \* Restrict trading



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- \* Delay execution
- \* Disable instruments
- \* Increase spreads
- \* Reduce leverage
- \* Pause platform functionality

without prior notice

### **13.2**

This may occur during:

- \* Market openings
- \* Weekends
- \* Holidays
- \* Major economic news
- \* Geopolitical events
- \* Thin liquidity periods

### **13.3**

The Company shall not be liable for:

- \* Missed opportunities
- \* Trading losses
- \* Price differences
- \* Execution discrepancies

resulting from such protective actions.

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## **14.LEGAL & JURISDICTION**

### **14.1**

This Agreement shall be governed under applicable laws and regulations relevant to the Company's operations.

### **14.2**

Force Majeure events including:

- \* War
- \* Terrorism
- \* Government restrictions



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- \* Regulatory actions
- \* Internet outages
- \* LP failures
- \* Pandemics
- \* Natural disasters

shall release the Company from liability for service interruptions.

### **14.3**

The Client agrees that Company compliance decisions and internal investigations shall remain final.

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## **15. FINAL ACKNOWLEDGMENT**

By registering, funding, or using the services of Burjex Prime Ltd, the Client confirms that they:

- \* Have fully read this Agreement
- \* Understand all associated risks
- \* Accept all clauses and policies
- \* Agree to comply with all Company rules
- \* Accept electronic execution risks
- \* Accept compliance and AML procedures
- \* Accept that Company decisions regarding compliance, HFT, abuse, and investigations shall remain final and binding.